

Pacific Heights Housing Co-operative

2020 Compass

Mission Statement, Values and Vision

These statements were approved at a General Membership Meeting, held on Wednesday, November 28, 2012.

Mission Statement

*Pacific Heights Housing Co-operative
provides affordable housing
for a diverse, caring community
in the heart of Vancouver.*

Values

We believe in:

- ✓ **Involvement.** Through opportunities for participation in the governing body, on committees and engagement in the community activities of the Co-op, we foster neighbourliness, cooperation and enthusiasm.
- ✓ **Diversity.** We demonstrate acceptance of people of different ages, cultures, abilities, genders, sexual orientations, political beliefs, religions and races by our policies, actions and member selection process.
- ✓ **Equality.** Each member has an equal voice in the governance of the co-op. PHHC ensures all members have equal access and opportunity within the co-op.
- ✓ **Democracy.** We have a Board of Directors elected by the members. Our Board, Committee and General Meetings are open to all members wherein co-op decisions are discussed and voted upon.
- ✓ **Accountability.** We demonstrate fiscal responsibility and sound management. We have transparency in our decision-making, policies and actions as individuals and as a community. Members are informed of Board and Committee decisions.
- ✓ **Compassion:** We maintain a community wherein we endeavour to care for one another. We respect individual limitations and seek to find opportunities for all to be involved.
- ✓ **Respect.** We treat all members with dignity and courtesy, with consideration for their property and privacy and extend this consideration beyond the bounds of our homes to the community as a whole.
- ✓ **Fairness.** We have policy and procedures to address conflict between members, as well as a fair and transparent member selection process.
- ✓ **Environmental Awareness.** We engage in activities such as: reduce, reuse, and recycle. We use environmentally friendly products in the maintenance of the co-op buildings and grounds whenever possible. We provide members with information on how to be environmentally responsible.
- ✓ **Safety.** We create and maintain a safe physical environment. We also create a social environment where members can find empathy and support in the community.
- ✓ **Security.** We strive toward long-term membership in the co-op by maintaining the quality and affordability of our housing.

Our Vision

- We will develop and maintain a long-term plan to ensure that our co-op is financially, structurally and environmentally sustainable.
- We will call on government to continue to provide subsidy assistance.
- We will continue to assist members who can't afford to pay the full housing charge.
- We will strive to keep our housing affordable for all members.
- We understand that the older our homes become the more it is going to cost to maintain them.
- We also understand that housing charges are our main source of revenue and so to increase revenue we will at times have to increase housing charges.
- We will develop a plan to ensure we have sound leadership which is vital to our co-op's success.
- Pacific Heights Housing Co-op strives to maintain a safe, friendly environment for all our members.
- We will allocate resources to activities that will contribute to building and maintaining a strong, cohesive co-op community.
- We will develop a plan so that we can continue to maintain our homes properly.
- We want our homes to be affordable for members.
- We believe that co-op education is critical to our success.
- We will allocate resources to provide our members with opportunities for co-op education.
- We have a good member selection process but from time to time we will review and evaluate it to ensure we continue to recruit new members who share our vision.